

## Corporate Plan 2011/12 – 2015/16 - Targets for Delivery

## Efficient Public Services

Priorities for Action	What actions we will take	Plans and strategies for managing delivery	How we will measure our success
Deliver the business strategy	<p>Deliver service changes in order to meeting budget targets for 2011/12</p> <p>Build on our work so far to change our organisational structures and the way we work</p> <p>Undertake locality reviews to assess the impact of savings proposals and decisions on communities</p>	<p><a href="#">Oxfordshire County Council Business Strategy 2010-2015</a></p> <p>Directorate Business Strategies</p>	<p>Deliver the Business Strategy including £119 million savings by 2015 (and revised savings targets for interim years once agreed)</p> <p>Complete 14 locality reviews by March 2012</p>
Provide community leadership	<p>Ensure members and managers work together, as well as with local organisations and individuals, to explore different ways to deliver services that meet community needs</p>	<p>Big Society Framework</p>	<p>See Big Society actions under Healthy and Thriving Communities (page XX)</p>
Develop our customer focus	<p>Accelerate implementation of the Customer Service Centre programme to realise savings and efficiencies.</p> <p>Implement our strategy to deliver excellent customer service by putting our customers at the heart of everything we do</p> <p>Implement our strategy to use information</p>	<p>Customer Service Centre Programme</p> <p><a href="#">Customer Service Strategy 2010-2013</a></p> <p><a href="#">Corporate ICT Strategy</a></p>	<p>Achieve £689,000 savings from the Customer Service Centre Programme by April 2015</p> <p>Deliver our Customer Service Strategy.</p> <p>Deliver our Corporate ICT</p>

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	and communication technology to improve customer service, business efficiency and drive down service costs		Strategy
Work closely with others to ensure Oxfordshire 2030 objectives are advanced	Identify new medium term priorities requiring partner collaboration	<a href="#">Oxfordshire 2030</a>	Agree new medium term partnership priorities and implement 2011/12 targets

## World Class Economy

<b>Priorities for Action</b>	<b>What actions we will take</b>	<b>Plans and strategies for managing delivery</b>	<b>How we will know we have been successful</b>
Develop the Oxfordshire City-Region Enterprise Partnership	Support the development of the Local Enterprise Partnership so that it provides strategic leadership on realising the economic potential of Oxfordshire	Directorate Business Strategy	
Improve skill levels	Invest in workforce development and widen participation in training and learning by 16-25 year olds  Expand number of apprenticeships offered by the Council and encourage partners to do the same	[Local commissioning Statement 2011-2012 (draft being signed off in December 2010)]  OCYPP 2010-2013 Delivery Plan [2011/12 delivery plan available Jan 2011]  Oxfordshire City-Region Local	Reduce the number of 16-18 year olds not in education, employment or training by 6% across the County by March 2012.  Ensure 35 apprenticeship starts at OCC and 15 apprenticeship starts in our supply chain by April

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	Work with local businesses and education providers to link adult skills provision to the needs of the local economy, including links to skills training for veterans leaving the forces	Enterprise Partnership Bid  [Skills strategy?]	2012
Support children & young people	<p>Work closely with schools to deliver the 'Class of 2011' project to further improve educational attainment against revised national standards</p> <p>Manage our relationship with schools in response to shifts in national policy, and review the way local schools are funded</p>	<p><a href="#">Oxfordshire Children and Young People's Plan 2010-2013</a></p> <p>OCYPP 2010-2013 Delivery Plan [2011/12 delivery plan available Jan 2011]</p> <p>Joint Strategic Needs Analysis</p>	<p>Achieve top quartile performance for Key Stage 2 ( Level 4 English and mathematics combined or new floor standards) by 2014. Reported annually</p> <p>Achieve top quartile performance nationally for 5 GCSEs A*-C (including English and Maths) by 2014. Reported annually</p> <p>Complete review of schools funding by March 2012 and implement for financial year 2012/13</p>
Infrastructure development	<p>Identify the investment in infrastructure and services required to support sustainable economic growth</p> <p>Identify and exploit new funding mechanisms for investment in infrastructure and services, working in partnership with</p>	<p>Infrastructure Plan for Oxfordshire</p> <p>Capital Programme</p>	<p>Prepare an Infrastructure Plan by April 2012 (subject to agreement by relevant partners), and reflect investment priorities within the County Council's Capital Programme and the investment programmes of national agencies</p>

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	other public sector organisations		
Tackle transportation priorities	Ensure that our transport strategy supports the needs of the local economy  Develop an Area Stewardship Maintenance Fund to enable communities to help us address local priorities	Local Transport Plan 3	Implement priority programmes as set out in the Local Transport Plan 3 (to be approved by the Cabinet in March 2011)  Establish the Area Stewardship Maintenance Fund and its operating framework by July 2011 (to be confirmed)
Broadband	Work with network providers to develop and implement a strategy for the roll out of Next Generation Broadband across the county to support business growth.	[Waiting on LEP]	<i>Target for increasing access to high speed broadband by 2015 to be confirmed during 2011/12.</i>

## Healthy and Thriving Communities

<b>Priorities for Action</b>	<b>What actions we will take</b>	<b>Plans and strategies for managing delivery</b>	<b>How we will know we have been successful</b>
Supporting and developing the Big Society in Oxfordshire	Develop our Big Society framework, jointly with local public sector and voluntary organisations  Establish and operate a Big Society Fund accessible to community groups wishing to run Council services	Big Society Framework	Agree and implement strategic framework by June 2011  Establish Big Society Fund by April 2011
Closer to Communities	Engage with key local organisations in developing a shared approach to local issues and priorities in all 14 localities	Closer to Communities Strategy	Hold locality events, in conjunction with local Members, in our 6 priority areas and

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			develop proposals for remaining localities by June 2011.
Break the cycle of deprivation	Improve outcomes for families with multiple problems in the most deprived wards in the City of Oxford and Banbury	Addressing Intergenerational worklessness	<p>Continue to deliver the Family Intervention Programme and report on outcomes by March 2012</p> <p>Reduce costs by at least 50% to society of families with multiple problems through Family Intervention Programme using social return on investment calculator</p>
Focus on prevention in social care	<p>Focus on early intervention in adult and children's social care to reduce the number of people who need support, the amount of support they need or delaying when they need it</p> <p>Focus on giving people choice in the way they lead their lives and how they secure the services they need to support them</p> <p>Provide sufficient care arrangements to transfer patients from hospital as soon as they are well enough</p>	Ageing Successfully Strategy	<p>Agree new medium term priorities and implement 2011/12 targets</p> <p>Provide personal budgets for everyone receiving long-term care in their own home to arrange or purchase their own care and support by April 2013</p> <p>Significantly reduce the number of people awaiting onward care from a hospital setting to an average of 70 per week or fewer by March 2012</p>

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Develop our safeguarding and protection services	<p>Ensure timely initial social care assessments of children and young people</p> <p>Raise public and professional awareness of adult safeguarding</p>	<p>Oxfordshire Local Safeguarding Children's Board Business Plan</p> <p>Oxfordshire Children and Young Persons Trust Business Plan</p> <p>Children, Young Persons and Schools Business strategy</p> <p>Adult Safeguarding Plan</p>	<p>Achieve top quartile performance in initial assessments compared to statistical and national average annually.</p> <p>Increase number of alerts raised by agencies other than Adult Social Care by 10% by March 2012</p>
Respond to demographic change	<p>Provide resources to respond to increased demand for services, including the availability and uptake of Extra Care Housing and assistive technology in people's homes</p> <p>Focus on community initiatives and local decision-making about how best to support older people in their community</p> <p>Prepare for transfer of responsibility for public health to local authorities in 2013</p>		<p>Implementation of agreed targets and actions by March 2012</p> <p><i>Target and timescale to be agreed</i></p> <p>Staff and functions transferred by April 2013</p>

## Environment and Climate Change

Priorities for Action	What actions we will take	Plans and strategies for managing delivery	How we will know we have been successful
Increase energy efficiency and reduce emissions	<p>Realise the financial benefits of reducing the council's energy consumption</p> <p>Double the number of streetlights on part night lighting in areas that will not adversely impact on safety for the community or road users</p> <p>Explore income generating potential of installing equipment to produce renewable energy on council sites and buildings</p>	E&E Business Strategy	<p>Energy saving target for the Council agreed by March 2012</p> <p>Convert 28,000 street lights to part-night lighting by March 2015 (specific in year targets against the programme to be determined)</p>
Waste management	<p>Work with others to increase rates of recycling and reduce the amount of household waste sent to landfill</p> <p>Invest in a new facility to treat residual waste and continue to invest in the network of household waste recycling centres</p>	<p><a href="#">Oxfordshire Joint Municipal Waste Management Strategy</a></p> <p>Directorate Business Strategy</p>	<p>Complete Review of Joint Waste Management Strategy and development of new waste disposal targets by October 2011 (revised in year targets to be confirmed following the review)</p> <p>Have new waste disposal and recycling facilities operational by March 2015</p>
Protect the Natural Environment	<p>Ensure Oxfordshire's natural resources are managed effectively</p> <p>Develop our resilience to extreme weather events</p>	<p>Minerals and Waste Local Development Framework</p> <p>Climate Change Adaptation Action Plan</p>	<p>Begin implementation of new Minerals and Waste Framework by XX</p> <p>Begin the Implementation of the climate change adaptation action plan by March 2012</p>

## **Further information**

This Corporate Plan provides a high level summary of the strategic issues facing the council and the organisational responses planned for the medium term. It does not provide details of the ongoing service commitment across more than 100 activities for which the county council is responsible. For more information see the following documents and links that complement this Corporate Plan:

1. Information about Oxfordshire County Council  
[www.oxfordshire.gov.uk/aboutyourcouncil](http://www.oxfordshire.gov.uk/aboutyourcouncil)
2. Summary of Supporting Strategies  
[www.oxfordshire.gov.uk/improvingourperformance](http://www.oxfordshire.gov.uk/improvingourperformance)
3. Medium Term Financial Plan  
[www.oxfordshire.gov.uk/links/public/financialplans](http://www.oxfordshire.gov.uk/links/public/financialplans)
4. 'This is Oxfordshire', key facts about Oxfordshire  
[www.oxfordshireobservatory.info/aboutoxfordshiredata](http://www.oxfordshireobservatory.info/aboutoxfordshiredata)